

Patty Yule, MS, LPCC
Licensed Professional Clinical Counselor #177
11344 Coloma Rd., Ste. 250, Gold River, Ca 9670
916-508-5507

TELEHEALTH INFORMED CONSENT

1. Telehealth is the provision of healthcare remotely by means of telecommunications to treat the needs of a client. We will use both video and audio forms of communication via the internet and/or telephone. The risks involved with telehealth include the potential release of session information due to the vulnerabilities of electronic forms of communication. While I am using HIPAA-compliant platforms with high levels of security, any data that travels between computers or over telephone equipment carries some risk. Therefore, while highly unlikely, it is possible that someone might intercept my voice and/or electronic communications in transit.
2. My telehealth process is intended to be an adjunct to my face-to-face therapy, and is a means by which you can continue to receive counseling from me when your schedule or other restrictions do not allow you to meet with me in my office. As is the case when you are in person, you retain the right to determine which topics we cover and the depth of consideration each receives. If you are ever uncomfortable discussing a particular topic while using telehealth technology, simply let me know and we will re-direct the session.
3. When we meet for a telehealth session, please choose a private area where you will not be disturbed (e.g. home alone, in a closed room, in a private hotel room) to reduce the possibility of intrusions on your privacy. Please do not use any public areas, such as a coffee shop, hotel lobby, or airport. It is your responsibility to create an environment that is not subject to unexpected or unauthorized intrusion of your privacy/session. I will do the same on my end.
4. Should you or I determine at any time that the e-session is not effective or the session privacy is not being properly maintained, either party can terminate the session. Should technology be a problem, we may switch platforms (e.g. from video+audio to audio only).
5. I am licensed to provide therapy in California, and to traveling residents of California who are out of the state temporarily. You agree you are either a resident in the state of California, in the process of becoming a resident (imminently), and/or that you are located in California at the time of the telehealth sessions.
6. If you are planning on seeking reimbursement for services provided using health insurance, understand that your company may not cover telehealth services. It is your responsibility to determine your coverage in this regard for your individual health plan. Telehealth is covered for the plans in California for which I am in-network: TriCare, MHN/Healthnet, and Aetna.

I have read and understand the information provided above. If I had questions, they have been answered to my satisfaction.

Client Name (please print)

Client Signature

Date

Client Name (please print)

Client Signature

Date